

SOCIAL CARE SERVICES SCRUTINY BOARD
ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED September 2016

The recommendations tracker allows Board Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Board. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

Scrutiny Board and Officer Actions

Date of meeting and reference	Item	Recommendations/ Actions	To	Response	Progress Check On
10 April 2015 2015 3 065	THE FUTURE OF SURREY COUNTY COUNCIL RESIDENTIAL CARE HOMES FOR OLDER PEOPLE [Item 9]	The Committee recommends that consideration be given to all staff to ensure that they are given ample opportunities to continue working for ASC or within the council.	Strategic HR & OD Relationship Manager	Officers have provided a response, which is attached to the recommendation tracker for the Board to note.	<i>Complete</i>
25 June 2015	OFSTED BRIEFING AND UPDATE [Item 7]	That a joint session is organised with the Education and Skills Board to explore the multi-agency approach to safeguarding in schools and other education provisions.	Democratic Services	The Chairmen of both Boards will meet with the lead officer for safeguarding in schools in autumn. A follow-up item is planned for the Education and Skills Board in March 2017.	<i>Complete</i>
9 July 2015	ADULT SOCIAL CARE STRATEGIC DIRECTOR'S UPDATE [Item 5]	That the 0-25 pathway being co-designed by Adult Social Care and Children, Schools and Families is scrutinised by this Board.	Strategic Director Scrutiny Officer	An update on the Special Educational Needs and Disabilities (SEND) work-stream is being	<i>October 2016</i>

Item 11

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				regularly reported to the Education and Skills Board. The two Boards are establishing a cross-Board group to look at SEND and the 0-25 pathway in 2016/17.	
9 July 2015 Page 38	DEPRIVATION OF LIBERTY SAFEGUARDS (DOLS) [Item 6]	That the Board is kept up to date on progress made on recruiting and training Best Interest Assessors (BIA) and the funding issues.	Practice Development Manager	An update was given as part of the Strategic Director's Update at the meeting. A further report is scheduled for October 2016.	<i>Complete</i>
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That work continues to increase the level of take-up of direct debit payments from 65%	Head of Resources	A further update is on the Forward Work Programme for October 2016	<i>October 2016</i>
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That officers explore the possibility of benchmarking the council's level of debt with other local authorities.	Head of Resources	A further update is on the Forward Work Programme for October 2016	<i>October 2016</i>
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That the data held on the level of adult social care debt as outlined in Appendix A of the report is extended to show how long unsecured debt has been outstanding e.g. 3 months, 6 months, 12 months.	Head of Resources	A further update is on the Forward Work Programme for October 2016	<i>October 2016</i>

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30 October 2015 Page 19	MENTAL HEALTH CRISIS CARE CONCORDAT AND MENTAL HEALTH CODE OF PRACTICE: AN UPDATE [Item 9]	<p>That the Scrutiny Board reviews the roll out of the Safe Havens across the remaining five Clinical Commissioning Group areas in Surrey including the financial sustainability of these projects.</p> <p>That an update is provided on the implementation of the Single Point of Access Project.</p> <p>That there is liaison between Surrey Police and Hampshire Police on good practice usage of the Aldershot Safe Haven for people in mental health crisis</p>	<p>Senior Commissioning Manager</p> <p>Scrutiny Board Chairman and Police and Crime Panel Chairman</p>	An update in 2016/17 will be added to the Forward Work Programme	<i>October 2016</i>
30 January 2016	ADULT SOCIAL CARE QUALITY ASSURANCE TASK & FINISH GROUP OUTCOMES [Item 7]	<p>The Board:</p> <p>Supports the proposals as outlined in the report, concluding the task and finish group work</p> <p>Supports the first phase of implementation and areas of further work, as outlined in the report, to be set up and managed as a new multi-agency project</p> <p>Recommends that Officers return to the Board when they have an implementation plan for the Board to review</p>	Head of Quality Assurance and Strategic Safeguarding	It is proposed that the Chairman and Vice-Chairman meet with officers to hear an update on progress, and then consider whether a formal report to the Board is required.	<i>October 2016</i>

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25 January 2016 Page 40	SURREY FAMILY SUPPORT PROGRAMME [Item 8]	<p>The Board notes:</p> <ul style="list-style-type: none"> • the success of this multi-agency and preventative approach in achieving the first phase of the Family Support Programme; and • the significant contribution the Family Support Programme can play as part of the emerging Preventative and Early Help Strategy and other preventative initiatives across the Council and with Surrey partners. <p>The Board requests further information, following the DCLG's national evaluation of the Troubled Families Programme, regarding the various savings made by the agencies involved in the Surrey Family Support Programme.</p> <p>The Board expresses concern regarding the proposed per capita Government funding of the programme and asks that the Cabinet take up this point to ensure the continuance of the programme beyond 2020.</p>	Head of Family Services	The Chairman has written to the Cabinet Member sharing these recommendations and an update was provided to the meeting on 23 June 2016.	<i>Complete</i>

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12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	Surrey's Youth Justice Partnership Board (YJPB) undertake further evaluation with the police and probation service to understand what impact youth justice intervention has on offending in young adulthood.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017
12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	That officers provide a further update in 12-months on the progress of the Reducing Reoffending Plan 2014-17 with particular reference to how the new CAMHS integrated model, including the YSS subcontracted element, has impacted on mental health and emotional and behavioural issues as a known factor in relation to re-offending.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017
12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	That officers provide an update in 12-months in relation to progress made against the Youth Justice Strategic Plan in Year 2.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017
12 May 2016	INTERNAL AUDIT REPORT: REVIEW OF FOSTER CARE SERVICE ARRANGEMENTS [Item 8]	The Board notes with concern the Internal Audit recommendations and will review the outcome of the service's actions to improve in the follow-up audit.	Chief Internal Auditor	Follow up is planned for Quarter 4 in the 2016/17 audit plan and an update will be brought to the Board then.	January 2017

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12 May 2016	INTERNAL AUDIT REPORT: REVIEW OF FOSTER CARE SERVICE ARRANGEMENTS [Item 8]	The Board recommends that Children's Services organise refresher training for Foster Panel members.	Head of Countywide Services	Foster Carer training has been confirmed as being booked for 23 September.	Complete
12 May 2016 Page 42	LEARNING DISABILITY COMMISSIONING STRATEGY AND TRANSFORMING CARE [Item 11]	The Board notes and supports the work programme and will welcome a progress update in the future.	Deputy Director of Adult Social Care	The Board will be updated later in 2016/17	October 2016
23 June 2016	HEALTH AND SOCIAL CARE INTEGRATION: BETTER CARE FUND 2016/2017 [Item 7]	That the Board monitor the financial position of the Better Care Fund as part of regular service budget updates to the Performance and Finance sub-group.	Scrutiny Officer	This will be included as part of the regular budget updates to the sub-group.	Complete
23 June 2016	HEALTH AND SOCIAL CARE INTEGRATION: BETTER CARE FUND 2016/2017 [Item 7]	That a further joint session on the Sustainability and Transformation Plans is scheduled for late 2016/17.	Scrutiny Officer	This will be scheduled during the autumn.	October 2016
23 June 2016	HEALTH AND SOCIAL CARE INTEGRATION: BETTER CARE FUND 2016/2017 [Item 7]	That the Wellbeing and Health Scrutiny Board chairman seek to secure Member representation at a suitable level within the three STP governance structures.	Chairman of the Wellbeing and Health Scrutiny Board.	The Chairman has secured the commitment of the STPs to involve	Complete

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				Members as appropriate in shaping the STPs. The Wellbeing and Health Scrutiny Board will also give consideration to its role as the plans are finalised in late September.	
23 June 2016 Page 43	HEALTH AND SOCIAL CARE INTEGRATION: BETTER CARE FUND 2016/2017 [Item 7]	That the Wellbeing and Health Scrutiny Board cover the changes that NHS England will be making.	Chairman of the Wellbeing and Health Scrutiny Board.	This is a primary focus of the Wellbeing and Health Scrutiny Board forward work programme over 2016/17 and the Board will continue to feed in as appropriate.	Complete
23 June 2016	HEALTH AND SOCIAL CARE INTEGRATION: BETTER CARE FUND 2016/2017 [Item 7]	That a joint Social Care Services Board and Wellbeing and Health Scrutiny Board four person monitoring group is established to oversee how the BCF and STP plans and delivery progress, with a particular focus on. <ul style="list-style-type: none"> a. Information sharing across the organisation b. Social care and NHS staffing 	Chairman of the Wellbeing and Health Scrutiny Board/ Chairman of Social Care Services Board/ Scrutiny Officer	The terms of reference for this group will be drafted for the consideration of both Boards, following publication of the next stage of STP plans in September.	October 2016

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23 June 2016	CONSULTATION ON A REVISED CHARGING POLICY FOR ADULT SOCIAL CARE SERVICES [Item 8]	That the Board understood the need for potential cost saving measures, but did not endorse the proposals as they currently stood, with the exception of the administration set-up fee.	Cabinet Member for Adult Social Care	These recommendations were referred to Cabinet on 14 July 2016. The formal response is included in the meeting papers.	Complete
23 June 2016 Page 44	CONSULTATION ON A REVISED CHARGING POLICY FOR ADULT SOCIAL CARE SERVICES [Item 8]	That Cabinet provide greater evidence for the cost-benefit of implementing the proposed changes to Adult Social Care charging policy	Cabinet Member for Adult Social Care	These recommendations were referred to Cabinet on 14 July 2016. The formal response is included in the meeting papers.	Complete
23 June 2016	CONSULTATION ON A REVISED CHARGING POLICY FOR ADULT SOCIAL CARE SERVICES [Item 8]	That the Cabinet demonstrate they have taken the impact of carers and families into account and have sought to mitigate this impact through a more robust Equalities Impact Assessment	Cabinet Member for Adult Social Care	These recommendations were referred to Cabinet on 14 July 2016. The formal response is included in the meeting papers.	Complete
23 June 2016	CONSULTATION ON A REVISED CHARGING POLICY FOR ADULT SOCIAL CARE SERVICES [Item 8]	That the Cabinet provide evidence as to how the administration fee is calculated and when it will be subject to review	Cabinet Member for Adult Social Care	These recommendations were referred to Cabinet on 14 July 2016. The formal response is included	Complete

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				in the meeting papers.	
23 June 2016	CONSULTATION ON A REVISED CHARGING POLICY FOR ADULT SOCIAL CARE SERVICES [Item 8]	That, taking individual concerns into consideration, the Cabinet establish there are no indirect impacts on an individual's package arising from: <ul style="list-style-type: none"> • the implementation of the national living wage; • the review into the grants programme 	Cabinet Member for Adult Social Care	These recommendations were referred to Cabinet on 14 July 2016. The formal response is included in the meeting papers.	Complete
23 June 2016 Page 45	NHS CONTINUING HEALTHCARE [Item 9]	That officers develop a Members' briefing to outline the valued work of the Continuing Healthcare team, and the key challenges it faces.	Head of Continuing Care, Adult Social Care	Officers are taking this recommendation up, and seeking to schedule a Member's briefing in due course.	Complete

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